



2019 New York Bankers Association

# Bank Security Seminar

September 12, 2019 | Syracuse, NY

Handling Your Security Responsibilities in Today's Environment  
*Helping You Make Sound Decisions*

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Security challenges require constant vigilance. Rising rates of bank fraud and ever evolving technology have created new challenges for financial institutions of all sizes. For more than 25 years, the New York Bankers Association has presented security training to assist banks in meeting their security obligations. Moderated by **Barry Thompson** of Thompson Consulting Group, this year's program will bring together new presenters and a panel of bank security/risk management professionals to share their insights and answer your questions. It's your chance to learn, share and walk away with best practices for protecting your institution. Join us for new topics, great discussions and important networking.

## Securing the Future

Security technology is rapidly changing. New advances in surveillance, access control, and branch design can be exciting, innovative, and efficient. New technology is also of great benefit to the bank security officer's efforts and the overall security of the branch environment. With new technology comes new concerns and a need for policy and procedures to address its use. Join us for a look into recent advances and their application in the world of bank security.

## 15 Errors to Avoid When Conducting Internal Investigations

Internal fraud can cost financial institutions unrecoverable money and time. When the embezzler hasn't been identified, emotions run high! Investigations launched in panic with the wrong leaders may cause unexpected complications. This eye-opening presentation will explain what not to do. Staff who have not been trained on internal embezzlement may cause flawed investigations, harassment charges, and unsolved losses. This program will explain 15 errors that can result in a failed investigation. Awareness of these pitfalls will enable your institution to establish an action plan that will protect you when the unthinkable happens.

## Board Reporting: The Security Perspective

Regulations specify that the Security Officer must report to the board annually and that the implementation, administration, and effectiveness of the security program be addressed. What exactly the Security Officer should report to the board is not clearly identified in the regulations. This interactive session will review best practices relating to training, inspections, and foreseeable events that should be reported to your board.

## The Psychology of Robbery: Inside the Robber's Head

This program takes a look inside the head of a bank robber. Learn what their motivating factors are and why they do what they do. When a potential robber walks through the front door, the actions or inactions of the financial institution's staff can have a definite impact on what happens next. Learn what the courage desk is and how it's used in the robber's decision making process. We'll review factors that make your institution a favorable target and discuss tactics that can aid in reducing that likelihood.

## Who Should Attend?

Security officers, fraud investigators, risk managers, operations, branch management/administration, compliance, HR, training and audit professionals.

Each participant will receive a Workbook and Certificate of Attendance.

## **Proposed Agenda** – timing subject to change

- 8:30 a.m. Registration
- 8:50 a.m. Introductions
- 9:00 a.m. Program
- **Securing the Future**
  - **15 Errors to Avoid When Conducting Internal Investigations**
  - **Ask the Experts: Panel Discussion**
- 12:00 p.m. Lunch
- 1:00 p.m. Program Resumes
- **Board Reporting: The Security Perspective**
  - **The Psychology of Robbery: Inside the Robber's Head**
- 4:00 p.m. Adjournment

## **Speakers**

- Randy Phillips  
Thompson Consulting Group
- Barry Thompson  
Thompson Consulting Group

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**Registration:** Please complete attached form and return to New York Bankers Association, 99 Park Avenue, 4<sup>th</sup> Floor, New York, NY 10016; fax – 212-297-1683; email: [rmurjani@nyba.com](mailto:rmurjani@nyba.com).  
Note: Fees increase for registrations received after August 12. Register early to avoid an additional \$25 charge.

Cancel by 12:00 noon, Aug. 29, 2019, and receive a full refund. Cancel between Aug 29 and Sept 5 and receive a refund less a \$95 cancellation fee. No refunds will be granted for cancellations made less than one week prior to the seminar date. There is no charge for substitutions; please call 212-297-1666 with names of replacements.

**Hotel Reservations:** Please call 315-303-1650 and mention NYBA Seminar or [click here](#) to receive the group rate of \$139/night. Reservations should be made by August 12, 2019. After that date, rooms may not be available.

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**New York Bankers Association 99 Park Avenue New York, NY 10016 [www.nyba.com](http://www.nyba.com)**



# NEW YORK BANKERS ASSOCIATION

## Registration Form – Bank Security Seminar

**Registration Fees:** \$310 NYBA member; \$380 non-members; after August 12, add \$25 to registration fee

**Payment type:**  Check enclosed  Check to follow  MasterCard  Visa

Card # \_\_\_\_\_ Exp \_\_\_\_\_

Name on Card \_\_\_\_\_ V-Code \_\_\_\_\_

Please fill out completely; copy form for additional registrants.

Name \_\_\_\_\_ Nickname \_\_\_\_\_ Title \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ E-mail \_\_\_\_\_

Name \_\_\_\_\_ Nickname \_\_\_\_\_ Title \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ E-mail \_\_\_\_\_

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Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ E-mail \_\_\_\_\_

Authorized by:

Name \_\_\_\_\_ Title \_\_\_\_\_

Institution \_\_\_\_\_ Phone \_\_\_\_\_

**Send registration form and payment to:**

New York Bankers Association

Attn: Rose Murjani

99 Park Avenue, 4<sup>th</sup> Floor

New York, NY 10016 or, FAX to (212) 297-1683

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